

Jax Hair & Beauty Salon

Covid Secure Client Protocols

Updated April 2021

- *You will be requested to secure your appointment with 50% deposit of service charge upon booking.*
- *Allergy Alert Testing is now mandatory by law for all colour clients (both hair and beauty) therefore you will be required to have this test 48 hours prior to appointment*
- *Appointments will be taken via Email/Facebook Messenger/Telephone.*
- *Operate One way system – Entry via Back Door Only and Exit Only from Front Door (we have great carpark facilities to rear of building for your convenience)*
- *Fewer people can visit the Salon therefore anyone with an appointment is instructed to come alone (exceptional cases agreed with management inc. Elderly or Disabled client requiring Carer assistance)*
- *All clients are requested to wear their own face masks during their visit.*
- *Tea, Coffee or Water will be offered during your stay with us*
- *No Walk Ins will be accommodated*
- *No Children under 13 (this will be reviewed after 1 month and set times may be allocated to accommodate demand)*
- *Where possible please leave personal belongings including jewellery/handbags/umbrellas at home and during your treatment keep any items with you. Coat rail will not be available.*
- *Covid Secure Questionnaire will be provided prior to appointment via Email for completion and on entry for those unable to complete at home.*
- *All clients are asked if you are feeling unwell prior to appointment please call to reschedule and do not attend in person*
- *Card payments are preferable however cash is welcomed!*
- *Please do not arrive early for appointment – if so remain in your car until stylist is ready for you*
- *If you are delayed by over 10 minutes unfortunately we will not be able to proceed with your treatment that day due to timing restrictions in place*
- *All Team members will be wearing PPE including face visors, masks, gloves & aprons. Work stations and tools will be disinfected between each client.*
- *Please ensure your personal details are updated with us– email, address etc*

These may seem extreme measures however we at Jax intend to keep our health & safety standards at a high level to ensure you are confident and comfortable during your visit.

This guidance will be on constant review and updated if and when possible.